



# REQUEST FOR PROPOSAL (RFP)

## FOR SERVICES

<b>Project Title:</b>	<b>Preferred Supplier Agreement (PSA)</b>
<b>Nature of the services</b>	Provision of Security Services for SPC Fiji Offices
<b>Location:</b>	Nabua Campus/ Mead Road Campus/ Lotus Campus/ Narere Campus
<b>Date of issue:</b>	12/12/2022
<b>Closing Date:</b>	23/01/2023
<b>SPC Reference:</b>	RFP22-4891

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## Part 1: INTRODUCTION

### 1.1 About the Pacific Community (SPC)

The Pacific Community (SPC) is the principal scientific and technical organisation of the Pacific region, established by treaty in 1947 with the signing of the Agreement Establishing the South Pacific Commission (the Canberra Agreement).

SPC has our headquarters in Noumea, New Caledonia and has regional offices in Fiji, the Federated States of Micronesia and Vanuatu, as well as an office in France. SPC works across the Pacific and has staff in nearly all of our Pacific Island Country and Territory members.

SPC works for the well-being of Pacific people through the effective and innovative application of science and knowledge and is guided by a deep understanding of Pacific Island contexts and cultures. Our unique organisation covers more than 20 sectors and is renowned for knowledge and innovation in such areas as fisheries science, public health surveillance, geoscience and conservation of plant genetic resources for food security.

For more information about SPC and the work that we do, please visit our website: <https://www.spc.int/>.

### 1.2 SPC's procurement activities

SPC's procurement activities are guided by the principles of high ethical standards, value for money, open competition and social and environmental responsibility and are carried out under our Procurement Policy.

SPC's *Procurement Policy* provides the framework for ensuring that SPC obtains the best value for its purchases, in terms of both cost and quality; demonstrates financial probity and accountability to its members and development partners; manages and prevents the potential for conflicts of interest; reduces its environmental impact and manages any other risks.

At SPC, all procurement follows the same main steps: planning; statement of needs; requisition; solicitation; evaluation; award; receipt; and payment. Different procedures apply depending on the value of the goods, services and works to be procured.

For further information or enquiries about SPC's procurement activities, please visit the procurement pages on our website: <https://www.spc.int/procurement> or email: [procurement@spc.int](mailto:procurement@spc.int).

### 1.3 SPC's Request for Proposal (RFP) Process

At SPC, procurement valued at more than EUR 45,000 must be advertised through a Request for Proposal (RFP) with any bids received evaluated by SPC's Procurement Committee to determine the offer that provides the best value for money.

This RFP sets out SPC's requirements and it asks you, as a bidder, to respond in writing in a prescribed format with pricing and other required information. The RFP contains detailed instructions and templates to enable you to submit a compliant bid. It sets out the overall timetable; it confirms the evaluation criteria that SPC will use to evaluate proposals; it explains the administrative arrangements for the receipt of the bids; and it sets out how bidders can request further information.

Your participation confirms your acceptance of SPC's conditions of participation in the RFP process.

## Part 2: INSTRUCTIONS TO BIDDERS

### 2.1 Background

SPC invites you to submit a bid to deliver the services as specified in [Part 3](#).

SPC has advertised this RFP on its website and may send it directly to potential vendors. The same specifications, submission and other solicitation requirements will be provided to all vendors.

SPC has compiled these instructions to guide prospective bidders and to ensure that all bidders are given equal and fair consideration.

Please read the instructions carefully before submitting your bid. For your bid to be considered, you must provide all the prescribed information by the closing date and in the format specified.

### 2.2 Submission instructions

Your submission must be clear, concise and complete and should only include information that is necessary to respond effectively to this RFP. Please note that you may be marked down or excluded from the procurement exercise if your submission contains any ambiguities or lacks clarity.

Your proposal must include the following documents (annexes of [Part 5](#) of the RFP):

- a) Bidder's Letter of Application (Annex 1);
- b) Conflict of Interest Declaration (Annex 2);
- c) Information about the bidder and Due diligence (Annex 3);
- d) Technical proposal submission form (Annex4);
- e) Financial proposal submission form (Annex 5).

Your proposal must be submitted in **two separate emails**.

You must submit your **Technical proposal** (Annexes 1 to 4 and all their supporting documents) in English as an attachment to one email. No financial information may appear in the technical proposal.

You must submit your **Financial proposal** (Annex 5) in a separate email. All prices in the proposal must be presented in FJD. Your Financial proposal is to be password protected. SPC will request the password in the event that it is required.

Both emails are to be sent to [procurement@spc.int](mailto:procurement@spc.int) with the subject line of your email as: **Submission RFP22-4891**.

Your proposal must be received no later than **23/01/2023** by **23:59 FJT**. Only one bid per bidder is permitted.

SPC will send a formal acknowledgement to each proposal received before the deadline.

SPC reserves the right to exclude from consideration any proposal not received by the deadline, with incomplete information or in incorrect form.

### 2.3 Clarifications

You may submit questions or seek clarifications on any issue relating to this RFP. The questions are to be submitted in writing to [procurement@spc.int](mailto:procurement@spc.int) with the subject line: **Clarification RFP22-4891**. The deadline for submission of clarifications is **8/01/2023** by **23:59 FJT**.

Details will be kept of any communications between SPC and bidders. This assists SPC to ensure transparency of the procurement process. While SPC prefers written communication in the RFP process, at any point where

there is phone call or other conversation, SPC will keep a record or a file note of the exchange with prospective bidders.

## 2.4 Evaluation

### Validity

Each proposal will be assessed for compliance with the submission requirements by the Bids Opening Committee. At this stage, basic due diligence will also be undertaken.

To assist in the examination, evaluation and comparison of proposals, SPC may ask the bidder for clarification of its proposal or additional information. The request for clarification will be in writing.

### Technical

All valid proposals will be assessed against the technical evaluation criteria set out in Part 4. The criteria are provided with weighted scores according to the relative importance of each. SPC will not change the evaluation criteria set out in the RFP at any stage of the procurement process. Any changes in the evaluation criteria will result in the RFP process being re-issued.

Bidders are expected to familiarise themselves with local conditions and take these into account in preparing their proposal. Where minimum qualifications are set as specific evaluation criteria (which may include educational qualification, professional accreditation or certification, licensing, experience and expertise), proposals submitted must necessarily meet these criteria.

### Financial

Any bids that pass the minimum technical evaluation requirements will pass onto financial evaluation.

During the financial evaluation, if there is a discrepancy between the unit price and the total price, the lower price shall prevail. If there is a discrepancy between words and figures the amount in words will prevail.

The total cost of the proposal must be submitted inclusive of taxes in accordance with the applicable legislation, and is not subject to revision.

## 2.5 Contract award

SPC may award the contract once the Procurement Committee has determined that a bidder has met the prescribed requirements and the bidder's proposal has been determined to be the most responsive to the RFP documents, provide the best value for money and best serve the interests of SPC.

SPC's [General Terms and Conditions of Contract](#) will apply to any contracts awarded under this RFP, unless otherwise agreed. Any requested changes to the General Terms and Conditions of Contract must be foreshadowed in the submission.

The award of the contract will be made by contract signed and dated by both parties.

## 2.6 Key dates

Please see the proposed procurement timetable in the table below. This timetable is intended as a guide only and while SPC does not intend to depart from the timetable, it reserves the right to do so at any stage.

STAGE	DATE
<b>RFP advertised</b>	12/12/2022
<b>Deadline for seeking clarification</b>	8/01/2023
<b>RFP Closing Date</b>	23/01/2023
<b>Award of Contract</b>	TBC

<b>Commencement of Contract</b>	1/03/2023
<b>Conclusion of Contract</b>	29/03/2024

## 2.7 Legal and compliance

**Child and vulnerable adult protection:** SPC is committed to the well-being of children and vulnerable adults. All SPC contractors are required to commit to the principles of SPC's Child and Vulnerable Adult Protection Policy ([XI.G Manual of Staff Policies](#)). Breach of this requirement can result in SPC terminating any contract with a successful bidder. Any allegations of potential misconduct in relation to this RFP involving children or vulnerable adults should be sent to [complaints@spc.int](mailto:complaints@spc.int).

**Confidentiality:** Unless otherwise agreed by SPC in advance or where the contents of the RFP are already in the public domain when **shared** with the bidder, bidders shall at all times treat the contents of the RFP and any related documents as confidential. SPC will also treat the information it receives from the bidders as confidential.

**Conflict of interest:** Bidders must take all necessary measures to prevent any situation of conflict of interest. You must notify SPC in writing as soon as possible of any situation that could constitute a conflict of interest during the RFP process. If you have any familial connection with SPC staff, this must be declared, and approval will then be sought for you to engage in the RFP process. Breach of this requirement can result in the exclusion of the bidder from the RFP process or in SPC terminating any contract with a successful bidder.

**Cost of preparation of proposals:** Under no circumstances will SPC be liable for any proposal submission costs, expenditure, work or effort that you may incur in relation to your provision of a proposal (including if the procurement process is terminated or amended by SPC).

**Currency, validity, duties, taxes:** Unless specifically otherwise requested, all proposals should be in FJD and must be net of any direct or indirect taxes and duties and shall remain valid for 120 days from the closing date. The successful bidder is bound by their proposal for a further 60 days following notification they are the preferred bidder so that the contract may be awarded. No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted at any time during this period.

**Eligibility:** Bidders are required to disclose to SPC whether they are subject to any sanction or temporary suspension imposed by any international organisation, or whether they are subject to bankruptcy proceedings. You may not be bankrupt or suspended, debarred, or otherwise identified as ineligible by any international organisation. Failure to disclose such information may result in debarment and termination of any contract issued to the bidder by SPC.

**Fraud and corruption:** SPC has zero tolerance for fraud and corruption. All contractors have an obligation to report potential fraud and corruption. Breach of this requirement can result in the exclusion of the bidder from the RFP process or in SPC terminating any contract with a successful bidder. Allegations of potential misconduct by an SPC staff member or contractor involving fraud or corruption can be sent to [complaints@spc.int](mailto:complaints@spc.int).

**Good faith:** The information in this RFP is provided by SPC in good faith. No representation, warranty, assurance or undertaking (express or implied) is or will be made, and no responsibility or liability will be accepted by SPC in relation to the adequacy, accuracy, completeness or reasonableness of this RFP or any information provided by SPC in relation to this RFP.

**Modifications:** Any clarifications, corrections or modifications will be published on the SPC website prior to deadline. In the event a bidder has submitted a bid before the clarification, correction or modification, the bidder will be informed and may modify the bid. The modified bid will still need to be received before the deadline.

**No offer of contract or invitation to contract:** This RFP is not an offer to contract or an invitation by SPC to

enter into a contract with you.

**Privacy:** The bidder is to comply with the requirements of applicable legislation and regulatory requirements in force for the use of personal data that is disclosed for the purposes of this RFP. SPC will handle any personal information it receives under the RFP in line with its [Privacy Policy](#), and the [Guidelines for handling personal information of bidders and grantees](#).

**Right to amend, seek clarity, withdraw, not award:** SPC reserves the right to: (1) amend, add to or withdraw all or any part of this RFP at any time, or to re-invite bids on the same or any alternative basis; (2) seek clarification or documents in respect of any bidder's submission; (3) choose not to award a contract as a result of this RFP; (4) make whatever changes it sees fit to the timetable, structure or content of the procurement process, depending on approvals processes or for any other reason. Please note that while SPC will not change the evaluation criteria set out in the RFP without the RFP process being re-issued, SPC does reserve the right at the time of award of contract to vary the quantity of services and goods specified in the RFP and to accept or reject any proposal at any time prior to award of the contract without incurring any liability to the affected bidder or any obligation to inform the affected bidder/s of the grounds for SPC's action.

**Right to disqualify:** SPC reserves the right to disqualify: (1) any bidder that does not submit a proposal in accordance with the instructions in this RFP; (2) any bidder that misrepresents information to SPC; (3) any bidder that directly or indirectly canvasses any SPC employee concerning the award of a contract.

**Use of material:** Bidders shall not use the contents of the RFP or any related material for any purpose other than for the purpose of considering submitting, or submitting, a bid to SPC.

**Warranty, representation, assurance, undertaking:** The bidder acknowledges and agrees that no person has any authority to give any warranty, representation, assurance or undertaking on behalf of SPC in connection with any contract which may (or may not) follow on from this RFP process.

## 2.8 Complaints process

Bidders that consider they were not treated fairly during any SPC procurement process may lodge a protest. The protest should be addressed to [complaints@spc.int](mailto:complaints@spc.int). The bidder must provide the following information: (1) full contact details; (2) details of the relevant procurement; (3) reasons for the protest, including how the alleged behaviour negatively impacted the bidder; (4) copies of any documents supporting grounds for protest; (5) the relief that is sought.

## Part 3: Terms of Reference

### A. Background/Context

The Pacific Community's (SPC) Suva Regional Office and properties are in the following locations:

1. Nabua Campus - 3 Luke Street Nabua.
2. Mead Road Campus - 241 Mead Road, Nabua.
3. Lotus Campus - Level 1 and 2, Lotus Building, Nabua.
4. Narere Campus -Beaumont Road, Narere.

SPC is committed to ensuring safety and security of all its personnel, assets, property, and facilities at all times. As part of its security arrangement, for all SPC personal and properties, SPC invites proposals from reputable security companies to provide security services at all SPC office locations mentioned above. The preferred service provider (**PSP**) appointed will be responsible for the safety and security of all SPC premises and for the protection SPC personnel and property against vulnerability to potential safety and security threats.

A Preferred Supplier Agreement (PSA) will be awarded to the successful bidder for up to one year and may be renewed at the discretion of SPC for 3 years following a service audit.

The contract will be awarded, through a competitive RFP process, to the service provider that can clearly demonstrate through their proposal, a high level of experience, professionalism, ability, competency and best practices in response to the requirements of the Scope of Services detailed below.

### B. Scope of Services

The service provider shall provide security services operations and protection of personnel, assets, property, and facilities of the SPC Suva Offices located in Fiji as follows:

- a) Assignment of one (1) security personnel for twenty-four (24) hour patrol for 7 days per week (Sunday to Saturday) of the following SPC designated premises:
  - SPC Nabua Campus – 3 Luke Street, Nabua.
  - SPC Mead Road Campus – 241 Mead Road, Nabua.
  - SPC Narere Campus- Beaumont road -Gate 1.
  - SPC Narere Campus -Beaumont Road-Gate 2.
- b) Assignment of one (1) security personnel for eleven (11) hours patrol from 0700h to 1700h for 5 days per week (Monday-Friday) of the following SPC designated premises:
  - SPC Lotus Campus – Nabua.
- c) Assignment of additional security guards on site and off site for functions or event or during the weekends when required by SPC. The service provider shall be required to provide signed job sheet following delivery of the services.



- d) The service provider shall provide security services and protection to the personnel, assets, and premises of SPC, this shall include but not limited to the following:
- Patrol the designated premises or area - Identify, report and alert SPC of any suspicious persons or objects which may cause a security concern; Subsequently contain or remove suspicious persons or objects which may cause a security risk at any SPC offices.
  - Maintenance of reports- track all incoming and outgoing personnel and Visitors in writing. In addition, the service provider personnel shall maintain a Daily Occurrence Book, detailing “occurrences” and events, which occur during each shift and preparation of incident reports. Preparation, submission, review of and action on incident reports on a daily basis and a summary once a month highlighting events that have occurred during the previous month.
  - Non-violent conflict resolution
  - Conduct access control of vehicles and pedestrians to the designated premises or area as follows:
    1. Manage Visitor control, registration and issuance of Compound Visitors Badge, Pedestrian and/or vehicle traffic records and ensure all have been returned and reconciled before the visitor departs from the compound.
    2. Enforce visitor control procedures, including escort visitors to/from offices within the facilities.
    3. Enforce restrictions on access to sensitive areas.
    4. Opening and closing gate entry points.
  - Operating of security technology- such as CCTV systems – The service provider personnel may be tasked to operate and monitor the security technology to prevent breaches to the perimeter of the facilities. Punch or scan keys at security points marked around the compound at the intervals required.
  - Monitor and respond to intrusions and safety alarms.
  - Fire prevention, fire alarms and fire emergency/evacuation procedures- Monitor and respond to intrusion and safety alarms; assist in ensuring evacuation of SPC staff and visitors in accordance with the Building Evacuation Plans, and with the use of firefighting equipment.
  - Crime Scene Protection- The security personnel will immediately secure the scene of any crime, evidence of break-in, theft, or any suspicious incident until the arrival of the SPC authorised personnel and police.

### C. Requirement

Personnel	Duties
<b>Supervisor</b>	<ul style="list-style-type: none"><li>• Manage the duties of the security guards ensuring that all guards conduct their duties competently.</li><li>• Manage the duty roster and schedules ensuring that the required numbers of guards report for duty each shift.</li><li>• Liaise on a daily basis with the SPC Facilities Team.</li><li>• Report all incidents to the SPC Facilities Manager and the Health and Safety Officer at any time.</li><li>• Submit all required reports promptly and properly.</li><li>• Ensure that the daily occurrence log is properly maintained.</li><li>• Ensure that the Visitor's log is properly maintained.</li><li>• Ensure that the security procedures are properly executed.</li><li>• Ensure that access control policies are properly executed and adhered to.</li><li>• Ensure that the guards are properly dressed at all times while on duty.</li><li>• Ensure that the guards report for duty on time and do not leave their duty posts until properly relieved.</li><li>• Managing administrative related issues pertaining guards with SPC.</li><li>• Ensuring the implementation of COVID-19 and other health risks safety protocol.</li></ul>
<b>Guards</b>	<ul style="list-style-type: none"><li>• Report on time for duty and remain at duty post until properly relieved.</li><li>• Report for duty properly dressed in a clean and neat uniform.</li><li>• Take proper care of all equipment provided by SPC for the execution of duties.</li><li>• Must have a detailed knowledge of security procedures and ensure that these procedures are properly executed.</li><li>• Report any and all incidents to the Supervisor, the Facilities Manager and the health and safety officer.</li><li>• Ensure that SPC access control procedures are properly executed and adhered to</li><li>• Be courteous and polite at all times.</li><li>• Must know SPCs emergency procedures.</li></ul>

**D. Responsibility Of the Successful Service Provider:**

- a) The Successful service provider shall ensure that all contracted employees are qualified to perform the specified job task. All personnel must undergo due diligence and positive vetting before being assigned. Personnel must have a clean record and may not have been convicted of any felony or misdemeanour during a ten (10) year period preceding the date of submitting proposals.
- b) The service provider shall provide the security personnel stationed at SPC offices with the following:
- A security baton.
  - Torch.
  - Communication equipment to enable communication with the security base.
  - Employee Uniform including rain jackets, and other gears as per OHS requirement.
  - Identification Badges -Identification on the badge shall be readily discernible from a distance of five feet. The badges shall include the service providers name and the employee's name. Identification badges worn by the contract manager/supervisor shall include their job title.
- c) The successful service provider shall bear responsibility for any physical harm caused to his employees or others in the execution of this Contract.
- d) The successful service provider shall be obliged to replace any security guard found to be unfit for the job assigned for him/her
- e) Training: All personnel shall be properly trained by the service provider to perform security services, training shall include, but not limited to the following:
- i. The role and function of Security Personnel
  - ii. Counter surveillance.
  - iii. Access control procedures
  - iv. Radio procedures
  - v. Telephone procedures
  - vi. Emergency procedures (emergency evacuation, fire, medical, unruly behaviour, etc)
  - vii. Patrolling procedures
  - viii. Basic First Aid
  - ix. Use of fire extinguishers
  - x. CCTV Operating Training
  - xi. Incident reporting procedures
  - xii. Keeping of proper security occurrence and incident logs
- f) The Successful service provider shall assign a contract manager who will be the central point of contact and responsible for the overall management and coordination of work under this contract and shall be available 24/7 to respond and resolve emergency inquiries and requests by SPC.

## E. Timelines

The agreement will be for a period of 1 year at the discretion of SPC.

The agreement may be renewed and extended for another 3 years subject to a performance review for the first year by SPC.

## F. Reporting and contracting arrangements

The contractor shall be responsible to the Manager Facilities or the authorized SPC delegate for any aspect of the agreement.

SPC shall conduct performance evaluation annually and the outcome shall be shared with the management of the Security Company.

The successful service provider shall be required to meet at least weekly with the SPC authorized delegate or her/his representative during the first month of the Contract and thereafter monthly to review the implementation of the contract and other related matters.

## G. Skills and qualifications

1. Must have a minimum of 10 years' experience, specialized in providing security services to government, NGOs, International Institutions, or companies considered to be of significant size (more than 100 employees).
2. A minimum of 20% of the guards working at SPC roster should be women.
3. Must be able to demonstrate financial stability over a period of 3 years.
4. Must be able to demonstrate reliable security vigilance within SPC.
5. Must have the resources, technical capacity to undertake the work.
6. Must have an existing code of conduct which should be accessible.
7. Must have a contingency plan /emergency operation plan in cases of criminal intrusions, theft etc.
8. Must have a good understanding of SPC requirements and be able to propose security strategies, implementation, monitoring plan and approach.
9. The successful service provider must have the below qualifications as a minimum:
  - The Security in Charge must have:
    - Minimum of a Year 12 secondary school qualification.
    - Police, Security or Military background for at least 8 years.
    - Must have minimum 5 years' experience in a Supervisory /management position
    - Excellent oral and written communication skills,
    - Must not have a criminal background.

- Should have experience in supervising security guards in a similar environment.
- Trained & qualified to undertake Emergency procedures (emergency evacuation, fire, medical, unruly behaviour, etc)
- Healthy fit
- The security guards must have:
  - Minimum of a Year 10 secondary school qualification.
  - Minimum of 3 years working experience.
  - The successful service provider must provide a medical certificate for each staff allocated at the SPC Fiji Campuses on an annual basis
  - Must be able to speak, read and write English.
  - Must not have a criminal record.
  - Trained & qualified to undertake Emergency procedures (emergency evacuation, fire, medical, unruly behaviour, etc)
  - Patrolling procedures
  - Know Basic First Aid techniques.
  - Healthy fit.

#### **H. Scope of Bid Price and Schedule of Payments**

Bidders must provide a monthly flat rate of security services delivered to the following SPC Offices:

1. Nabua Campus - 3 Luke Street Nabua.
2. Mead Road Campus - 241 Mead Road, Nabua.
3. Lotus Campus - Level 1 and 2, Lotus Building, Nabua.
4. Narere Campus -Beaumont Road, Narere.

Bidders must provide a standard rate, public holiday rate, after hour rate for special assignments (functions/meetings/conferences/escort)

Payments shall be processed monthly following delivery of the services and the receipt of the invoice and the signed service reports for the respective month.

## Part 4: PROPOSAL EVALUATION MATRIX

### 4.1 Evaluation criteria & Score Weight

A two-stage procedure will be utilised to evaluate the proposals, with evaluation of the **Technical proposal** being completed prior to any **Financial proposal** being opened and compared.

The competencies which will be evaluated are detailed in [Part 3](#).

The evaluation matrix below also reflects the obtainable score specified for each evaluation criterion (technical requirement) which indicates the relative significance or weight of the items in the overall evaluation process.

The technical component, which has a total possible value of 700 points, will be evaluated using the following criteria.

Evaluation criteria	Score Weight (%)	Points obtainable
<b>Mandatory requirements</b>		
<p><b>A. Email 1:</b></p> <ul style="list-style-type: none"> <li>i) Bidder’s Letter of Application (Annex 1);</li> <li>ii) Conflict of Interest Declaration (Annex 2);</li> <li>iii) Information about the bidder and Due diligence (Annex 3)</li> <li>iv) Technical proposal submission form (Annex 4)</li> <li>v) Business registration certificate and TIN document</li> <li>vi) Bank account details document</li> <li>vii) Insurance/liability</li> <li>viii) Code of conduct</li> </ul> <p><b>B. Email 2:</b></p> <ul style="list-style-type: none"> <li>Financial proposal submission form (Annex 5)</li> </ul>		Bidders will be disqualified if any of the requirements are not met
<b>Technical requirements</b>		
Must have a minimum of 10 years’ experience, specialized in providing security services to government, NGOs, International Institutions, or companies considered to be of significant size (more than 100 employees).	20%	140
A minimum of 20% of the guards working at SPC roster should be women.	5%	35
Must be able to demonstrate financial stability over a period of 3 years by providing 3 years audited financial statements (at least 2019-2022)	15%	105
Must have a contingency plan /emergency operation plan in cases of criminal intrusions, theft etc.	20%	140
Knowledge with security systems and tools such CCTV cameras, radios, and access systems.	15%	105

Supply and availability of guard tour system, and roving vehicle (specify night and/or day).	15%	105
Provide a minimum requirement and evaluation criteria used for hiring within the security provider, and the scheduling of guard training and type of training provided, including the certification of basic first aid training and medical certificate for security guards stationed/rostered at SPC Fiji Campuses	10%	70
<b>Total Score</b>	<b>100%</b>	<b>700</b>
<b>Qualification score</b>	<b>70%</b>	<b>490</b>

#### 4.2 Financial evaluation

The financial component of the proposal will be scored on the basis of overall costs for the delivery of the services and financial incentives and benefits provided to SPC. The lowest financial proposal will be awarded maximum 300 points and other financial offers and incentives will be awarded points as per the formula below:

$$\text{Financial Proposal score} = (\text{Lowest Price} / \text{Price under consideration}) \times 300$$

## Part 5: PROPOSAL SUBMISSION FORMS

### Annex 1: BIDDER'S LETTER OF APPLICATION

Dear Sir /Madam:

Having examined the Solicitation Documents, the receipt of which is hereby duly acknowledged, we the undersigned, offer to supply the required services for the sum as may be ascertained in accordance with the Financial Proposal attached herewith and made part of this proposal.

We acknowledge that:

- SPC may exercise any of its rights set out in the Request for Proposal documents, at any time;
- The statements, opinions, projections, forecasts or other information contained in the Request for Proposal documents may change;
- The Request for Proposal documents are a summary only of SPC's requirements and is not intended to be a comprehensive description of them;
- Neither the lodgement of the Request for Proposal documents nor the acceptance of any tender nor any agreement made subsequent to the Request for Proposal documents will imply any representation from or on behalf of SPC that there has been no material change since the date of the Request for Proposal documents, or since the date as at which any information contained in the Request for Proposal documents is stated to be applicable;
- Excepted as required by law and only to the extent so required, neither SPC, nor its respective officers, employees, advisers or agents will in any way be liable to any person or body for any loss, damage, cost or expense of any nature arising in any way out of or in connection with any representations, opinions, projections, forecasts or other statements, actual or implied, contained in or omitted from the Request for Proposal documents.

We undertake, if our proposal is accepted, to commence and complete delivery of all items in the contract within the time frame stipulated.

We understand that you are not bound to accept any proposal you may receive and that a binding contract would result only after final negotiations are concluded on the basis of the Technical and Financial Components proposed.

**For the Bidder:** *[insert name of the company]*

Signature:

Name of the Bidder's representative: *[insert name of the representative]*

Title: *[insert Title of the representative]*

Date: *[Click or tap to enter a date]*



## Annex 2: CONFLICT OF INTEREST DECLARATION

### INSTRUCTIONS TO BIDDERS

#### What is a conflict of interest?

A conflict of interest may arise from economic or commercial interests, political, trade union or national affinities, family, cultural or sentimental ties, or **any other type of relationship or common interest between the bidder and any person connected with the contracting authority** (SPC staff member, consultant or any other expert or collaborator mandated by SPC).

#### Always declare a conflict

The existence of a potential or apparent conflict of interest does not necessarily prevent the bidder concerned from taking part in a tender process. **However, the declaration of the existence of such a conflict by the persons concerned is essential and allows SPC to take appropriate measures to mitigate it and prevent the associated risks.**

Bidders are therefore invited to declare any situation, fact or link which, to their knowledge, could generate a real, potential or apparent conflict of interest.

#### Declaration at any time

Conflicts of interest may arise at any time during the procurement process or the implementation of a contract (e.g. new partner in the project) or as a result of a change in personal life (e.g. marriage, inheritance, financial transaction, creation of a company). If such a relationship is found and could be perceived by a reasonable person as likely to influence a decision, a declaration of the situation is necessary. In case of doubt, a conflict situation must be declared.

#### Declaration for any person involved

A declaration must be completed for each person involved in the tender (principal representative of the bidder, possible subcontractors, consultant, etc.)

#### Failure

Failing to declare a potential conflict of interest may result in the bidder being refused a contract or placed on SPC's list of non-responsible suppliers.

## DECLARATION

I, the undersigned, *[name of the representative of the Bidder]*, acting in the name and on behalf of the company *[name of the company]*, declare that:

<input type="checkbox"/>	To my knowledge, I am not in a conflict-of-interest situation
<input type="checkbox"/>	There is a potential conflict of interest with regard to my <i>[Choose an item]</i> . relationship with <i>[name of the person concerned]</i> in his or her capacity as <i>position/role/personal or family link with the person concerned</i> , although, to the best of my knowledge, this person is not directly or indirectly involved in any stage of the procurement process
<input type="checkbox"/>	I may be in a conflict of interest with regard to my <i>[Choose an item]</i> relationship with <i>[name of the person concerned]</i> in his or her capacity as <i>position/role/personal or family link with the person concerned</i> , as this person is, to the best of my knowledge, directly or indirectly linked to the procurement process
<input type="checkbox"/>	To my knowledge, there is another situation that could potentially constitute a conflict of interest: <i>[Describe the situation that may constitute a conflict of interest]</i>

In addition, I undertake to:

- declare, without delay, to SPC any situation that constitutes a potential conflict of interest or is likely to lead to a conflict-of-interest;
- not to grant, seek, obtain or accept any advantage, whether financial or in kind, to or from any person where such advantage constitutes an unfair practice or an attempt at fraud or corruption, directly or indirectly, or constitutes a gratuity or reward related to the award of the contract;
- to provide accurate, truthful and complete information to SPC in connection with this procurement process.

I acknowledge that I and/or my company and/or my business partners who are jointly and severally bidding on the **RFP 22-4891** may be subject to sanctions such as being placed on SPC's list of non-responsible vendors, if it is established that false statements have been made or false information has been provided.

**For the Bidder:** *[insert name of the company]*

Signature:

Name of the representative: *[insert name of the representative]*

Title: *[insert Title of the representative]*

Date: *[Click or tap to enter a date]*

### Annex 3: INFORMATION ABOUT THE BIDDER AND DUE DILIGENCE

Please complete the following questionnaire and provide supporting documents where applicable.

VENDOR INFORMATION			
Are you already registered as an SPC vendor?			<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>1. Please provide information related to your entity.</b>			
Company name	[Enter company name]	Address	[Enter address]
Director/CEO	[Enter name of the executive person]	Position	[Enter position of the executive person]
Business Registration/License number	[Enter company registration/license number (or tax number)]		
Date of business registration	[Enter date of business registration]		
Country of business registration	[Enter country of business registration]		
<b>Status of the entity:</b>			
<input type="checkbox"/> For-profit entity (company), <input type="checkbox"/> NGO, <input type="checkbox"/> International organisation, <input type="checkbox"/> Government body, <input type="checkbox"/> University, <input type="checkbox"/> Association, <input type="checkbox"/> Research Institute, <input type="checkbox"/> Other: [insert details]			
<b>2. Please provide relevant documentation to support and verify the legal existence of the entity, the authority of its officer and proof of its address, such as:</b>			
<input type="checkbox"/> Delegation of authority or power of attorney document <input type="checkbox"/> Certificate of business registration/license <input type="checkbox"/> Memorandum, Articles or Statutes of Association <input type="checkbox"/> Telephone, water, or electricity bill in the name of the entity <input type="checkbox"/> Bank account details bearing the name of the entity			
<b>3. How many employees does your company and its subsidiaries have?</b>	[provide answer]		
<b>4. Do you have professional insurance against all risks in respect of your employees, sub-contractors, property and equipment?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
<i>If 'No', what type of business insurance do you have?</i>	[provide answer]		
<b>5. Are you up to date with your tax and social security payment obligations?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
<i>If 'No', please explain the situation:</i>	[Provide details]		
<b>6. Is your entity regulated by a national authority?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
<i>If 'Yes', please specify the name:</i>	[Insert name of the national regulation authority]		
<b>7. Is your entity a publicly held company?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
<b>8. Does your entity have a publicly available annual report?</b>	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
<i>Please send SPC your audited financial statement from the last 3 financial years if available</i>			

DUE DILIGENCE				
<b>9. Does your entity have foreign branches and/or subsidiaries?</b>			<input type="checkbox"/> Yes <input type="checkbox"/> No	
<i>If you answered 'yes' to the previous question, please confirm the branches:</i>				
• Head Office & domestic branches	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
• Domestic subsidiaries	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
• Overseas branches	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
• Overseas subsidiaries	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
<b>10. Does your entity provide financial services to customers determined to be high risk including but not limited to:</b>				
Foreign Financial Institutions	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Casinos	<input type="checkbox"/> Yes <input type="checkbox"/> No
Cash Intensive Businesses	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Foreign Government Entities	<input type="checkbox"/> Yes <input type="checkbox"/> No

Non-Resident Individuals	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Money Service Businesses	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Other, please provide details:			[Provide details]		
<b>11.If you answered 'yes' to any of the boxes in question 10, does your entity's policies and procedures specifically outline how to mitigate the potential risks associated with these higher risk customer types?</b>				<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'Yes', please explain how:			[Provide explanation]		
<b>12.Does your entity have a written policy, controls and procedures reasonably designed to prevent and detect fraud, corruption, money laundering or terrorist financing activities?</b>				<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'Yes', please send SPC your policy in English.					
If 'No', what process does your entity have in place to prevent and detect money laundering or terrorist financing activities?				[provide answer]	
<b>13.Does your entity have an officer responsible for anti-corruption, or anti-money laundering and counter-terrorism financing policy?</b>				<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'Yes', please state that officer's contact details:			[Insert name and contact details]		
<b>14.Has your entity or any of its current or former directors or CEOs ever filed for bankruptcy?</b>				<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'Yes', please provide details:			[Provide details]		
<b>15.Has your entity or any of its current or former directors or CEOs ever been the subject of any investigations or had any regulatory or criminal enforcement actions resulting from violations of any laws or regulations, including those relating to money laundering or terrorism financing?</b>				<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'Yes', please provide details:			[Provide details]		

## SOCIAL AND ENVIRONMENTAL RESPONSIBILITY (SER)

<b>16.Does your entity have a written policy, controls and procedures to implement its Social and Environmental Responsibility (SER) commitments?</b>				<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'Yes', please send SPC your policy in English.					
If 'No', what process does your entity have in place to ensure your social and environmental responsibility?				[provide answer]	
<b>Does your Policy or Process cover the followings?</b>					
<input type="checkbox"/> Child protection <input type="checkbox"/> Human rights <input type="checkbox"/> Gender equality <input type="checkbox"/> Social inclusion <input type="checkbox"/> Sexual harassment, abuse or exploitation <input type="checkbox"/> Environmental responsibility					
Please, outline the major actions you have undertaken in these areas:			[provide answer]		
<b>17.Does your entity have an officer responsible for Social and Environmental Responsibility (SER)?</b>				<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'Yes', please state that officer's contact details:			[Insert name and contact details]		

## SUPPORTING DOCUMENTS (where relevant)

• Business registration/license proof	<input type="checkbox"/>
• Bank account details document	<input type="checkbox"/>
• Address of the entity and Authority of officer proofs	<input type="checkbox"/>
• Audited financial statement from the last 3 financial years	<input type="checkbox"/>
• Fraud, corruption, anti-money laundering and counter terrorist financing Policy	<input type="checkbox"/>
• SER Policy	<input type="checkbox"/>

I declare that the particulars given herein above are true, correct and complete to the best of my knowledge, and the documents submitted in support of this form are genuine and obtained legally from the respective issuing authority.

I declare that none of the funds received or to be received by my company will be used for criminal activities, including financing terrorism or money laundering.

By sending this declaration to SPC, I agree that my business and personal information may be used by SPC for due diligence purposes. I also understand and accept that SPC will treat any personal information it receives in connection with my proposal in accordance with its [Privacy Policy](#), and the [Guidelines for handling personal information of bidders and grantees](#).

**For the Bidder:** *[insert name of the company]*

Signature:

Name of the representative: *[insert name of the representative]*

Title: *[insert Title of the representative]*

Date: *[Click or tap to enter a date]*

## Annex 4: TECHNICAL PROPOSAL SUBMISSION FORM

Technical Requirements	
Evaluation criteria	Response by Bidder
<b>Experience and specified personnel/sub-contractors</b>	
<b>Experience:</b> Must have a minimum of 10 years' experience, specialized in providing security services to government, NGOs, International Institutions, or companies considered to be of significant size (more than 100 employees).	<b>Experience:</b>
	<i>[insert details of relevant experience]</i>
	<b>Details for three references:</b>
	1. Client's name: <i>[insert name of client 1]</i>
	Contact name: <i>[insert name of contact]</i>
	Contact details: <i>[insert contact details]</i>
	Value contract: <i>[insert value of contract]</i>
	2. Client's name: <i>[insert name of client 2]</i>
	Contact name: <i>[insert name of contact]</i>
	Contact details: <i>[insert contact details]</i>
	Value contract: <i>[insert value of contract]</i>
	3. Client's name: <i>[insert name of client 3]</i>
	Contact name: <i>[insert name of contact]</i>
Contact details: <i>[insert contact details]</i>	
Value contract: <i>[insert value of contract]</i>	
<b>Personnel:</b> <i>[insert details of the personnel/su-contractors required]</i>	<b>Details about personnel/sub-contractors</b>
	Manager's experience: <i>[insert details about manager's experience]</i>
	Shift Supervisor experience: <i>[insert details about consultants' experience]</i>
	Senior Security Guard : <i>[insert details about consultants' experience]</i>
A minimum of 20% of the guards working at SPC roster should be women.	<i>[Bidder's answer]</i>
Must be able to demonstrate financial stability over a period of 3 years by providing 3 years audited financial statements (at least 2019-2022)	<i>[Bidder's answer]</i>
Must have a contingency plan /emergency operation plan in cases of criminal intrusions, theft etc.	<i>[Bidder's answer]</i>
Knowledge with security systems and tools such CCTV cameras, radios, and access systems.	<i>[Bidder's answer]</i>
Supply and availability of guard tour system, and roving vehicle (specify night and/or day).	<i>[Bidder's answer]</i>
Provide a minimum requirement and evaluation criteria used for hiring within the security provider, and the scheduling of guard training and type of training provided, including the certification of basic first aid training and medical certificate for security guards stationed/rostered at SPC Fiji Campuses	<i>[Bidder's answer]</i>

**For the Bidder:** *[insert name of the company]*

Signature:

Name of the representative: *[insert name of the representative]*

Title: *[insert Title of the representative]*

Date: *[Click or tap to enter a date]*

## Annex 5: FINANCIAL PROPOSAL SUBMISSION FORM

### INSTRUCTIONS TO BIDDERS

In their financial proposal, bidders should detail as much as possible the price requested in response to the technical specifications.

Wherever possible, this should be stated as a lump sum and then as a total amount (e.g. lump sum can be: daily rate for a consultant, a project manager, a developer, a scientist, lump sum for the organisation of an event, price of a consultation and total amount can be: number of days of drafting required to produce the report, number of meetings required, number of conferences, workshops, etc.).

Good detail in their financial proposal helps bidders to give clarity and transparency to their proposal and makes it easier for SPC to score the proposals received.

The contract to be concluded with the selected bidder must mention all the costs incurred for the execution of the assignment entrusted to him. No additional costs can be claimed from SPC after the contract has been signed. Bidders must mention in their financial proposal all additional costs foreseen for the execution of the contract (material, equipment, travel, etc.). These costs will either be included in their fees, paid or reimbursed by SPC upon presentation of supporting documents. In any case, they must be estimated by the bidder in its financial proposal and will form an integral part of SPC's evaluation of proposals.

Bidders must also mention any special conditions relating to the amount of their proposal or the terms of payment.

The financial proposal must be submitted inclusive of taxes in accordance with the applicable legislation. However, the final amount of the awarded contract may be paid to the successful bidder inclusive or exclusive of taxes, depending on the tax exemptions enjoyed by SPC as an intergovernmental organisation in its member countries and territories.

The following form is given as an indication, the bidder may submit its financial proposal to SPC in another format, provided that it complies with the instructions detailed in this RFP/RFQ and in particular:



**BIDDER'S FINANCIAL PROPOSAL – SERVICES**

Services description	Unit price FJD	Total quantity	Total Amount [Currency]
Monthly rate for SPC 3 Luke Street, Nabua. (1 gate) 24 hours	[unit price]	[quantity]	[total amount]
Monthly rate for SPC Mead Road Campus – 241 Mead Road, Nabua (1 gate) 24 hours	[unit price]	[quantity]	[total amount]
Monthly rate for SPC Narere Campus-Beaumont Road (2 gate, 2 guards) 24 hours	[unit price]	[quantity]	[total amount]
Monthly rate for SPC Lotus Campus – Nabua (1 gate) 11 hours	[unit price]	[quantity]	[total amount]
Hourly rates for additional services (specified by working hours, public holiday...)	[unit price]	[quantity]	[total amount]
Roving vehicle (if not included in the monthly rate)	[unit price]	[quantity]	[total amount]
Guard tour system (if not included in the monthly rate)	[unit price]	[quantity]	[total amount]
Others (if applicable)			
<b>Total Package 1</b>			[Total 1]

<b>GRAND TOTAL</b>	
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No payment will be made for items which have not been priced. Such items are deemed to be covered by the financial offer.

Bidders will be deemed to have satisfied themselves, before submitting their proposal and to its correctness and completeness, taking into account of all that is required for the full and proper performance of the contract and to have included all costs in their rates and prices.

**For the Bidder:** *[insert name of the company]*

Signature:

Name of the representative: *[insert name of the representative]*  
 Title: *[insert Title of the representative]*  
 Date: *[Click or tap to enter a date]*